# Fitchburg Access Community Television FACTv 2019 Annual Report



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# Letter from the Community Media Services Manager

What is FACTv? A question that I have been working on since I arrived in 2010. Nine years later, I can tell you that FACTv has become a crucial part of the City of Fitchburg's day-to-day operations. Serving the community at large, helping every department in so many different ways, and providing access to local government and community information; that is what FACTv is all about! We have come a long way over the years and as you read this report for 2019, you will see how our department has become an instrumental part of our local government.

It was another busy year for us at FACTv. We completed 658 productions in 2019! This breaks down to an average of 160 productions each month, not including our daily newscast, *Talking Fitchburg*! Adding to our productions this year, we were able to deliver some of our news coverage live with a new tool called Comrex. This device allowed us to broadcast live from most parts of the city, including high school sports, groundbreakings & ribbon cuttings, and breaking news as it is happening.

As we reviewed our programming schedule against our goals to reach our residents, we added two new programs to our schedule; *Fitchburg Morning* and *PM Fitchburg. Fitchburg Morning* hit the airwaves in January, providing viewers a quick news update at the top and bottom of the hour, along with playbacks of recent stories aired on *Talking Fitchburg. PM Fitchburg* would hit the airwaves in June. Residents received up-to-date information on their community through seven-and-a-half hours of current events each weekday by watching *Talking Fitchburg, Fitchburg Morning*, and *PM Fitchburg*. This helped us continue to put out new and relevant content for the residents of our the City of Fitchburg.

Also new for our department this year, we added Spanish programming to our lineup. This has been one of my goals for our department and that took shape in the form of a Spanish newscast called *Descubriendo Contigo-Noticias Y Recursis En Espanol* (translation: *Discovering With You-News and Resources in Spanish*). I believe that local community news is very important for our residents. That being said, we are now reaching more of our residents in this community than ever before!

I am also happy to report that starting in 2019 we were able to broadcast our city's stations over Apple TV and Roku platforms, adding to the already long list of FACTv's media outlets. Broadcasting to these two common streaming services is both free for our residents to watch and are displayed in high-definition... which our cable TV providers do not offer us at this time. We hear a lot of people say "I don't have cable, so can I even watch FACTv?". Since 2010, we have been offering many different ways to watch FACTv without depending on cable and as new platforms are developed, we will continue to work to bring those options to our residents so they have easy access to FACTv.

Building off what we have been working on for years, we are beginning to see our efforts pay off in many ways. As we move forward, we will continue to evolve our stations to reflect the changing times around us. We are providing rare, hyper-local access that is so important to the residents of Fitchburg with our unique, diverse, and growing community!

Jeremy Crosby Community Media Services Manager

### **FACTy Community Outreach**

**FACTv's funding comes** from franchise fees. Wisconsin's State Cable Franchise Law 2007 Act 42 as amended in 2019 Act 42 froze certain local franchise provisions as they existed prior to January 9, 2008 specifically: The franchise fee percentage a city was collecting from cable television operators in 2007 remained the same unless no fee had been collected. Then a municipality could institute up to a 5% franchise fee on video gross revenues-called a "video service provider (VSP) fee."

2019 change: VSP fees, which are capped at 5% in federal law, are now capped at 4% in state law beginning in 2021. The cap is phased in over two years. In 2020, the cap is 4.5%. All municipalities lose 1% point of video gross revenues beginning in 2021. So if a municipality assessed a 3% fee on VSPs in 2007, it will be a 2% fee in 2021. The law makes up for the loss in revenue from Video Service Providers by replacing it with a subsidy from the State of Wisconsin. \$5 million was set aside in the 2019-2020 budget to subsidize the loss in revenue to municipalities.

### Channels & Outlets

Fitchburg Access Community Television- FACTv is made up of three channels; broadcasting 24/7/365







### Cable TV providers in the City of Fitchburg

### AT&T U-Verse

Media Channel F1- Ch. 99

Community Channel F2- Ch. 99

Government Channel F3- Ch. 99



### Spectrum

Media Channel F1- Ch. 987

Community Channel F2- Ch. 985

Government Channel F3- Ch. 986



#### TDS TV

Media Channel F1- Ch. 6

Community Channel F2- Ch. 7

Government Channel F3- Ch. 8



### **Cable TV Provider Facts**

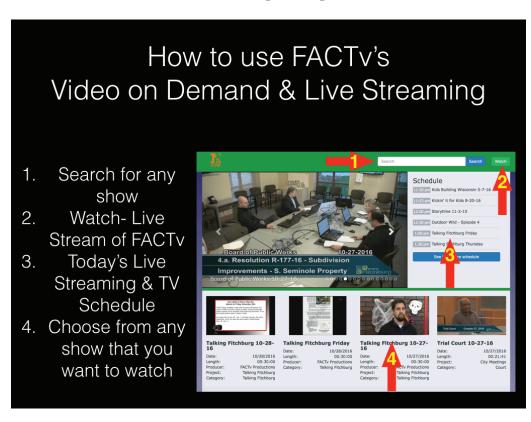
- 1. Our providers do not offer FACTv any HD broadcasting options.
- 2. FACTv has no control over signal quality, video image, or sound.
- 3. Our providers do not offer ANY viewership information.

### Online Access

Cable TV is not the only way you can watch FACTv. In fact, you can watch FACTv from anywhere that has a internet connection! We have been broadcasting online since 2010.



www.fitchburgwi.gov/FACTv





### Media Channel-F1



### **COM Channel-F2**



### **GOV Channel-F3**



### **Live Streaming**



Video on Demand-VOD

### **FACTy Community Outreach**



### Apple TV & Roku

Starting in 2019, we began to broadcast to over-the-top systems (OTTs) Apple TV and Roku. These streaming services allow residents who may not have cable TV service, but do have internet, the ability to access our programing. We are streaming our Community Channel F2 and Government Channel F3 through these devices. Along with watching our programing live, these services also offer video-on-demand (VOD) capabilities for residents to watch any of our recent programs anytime. While residents have to pay for the actual OTT device and services, downloading the Cablecast Screenweave app and watching our programing are free of charge. Our channels are broadcast in high definition through these devices, which is unavailable through any of our cable TV providers.









### Live Remote Broadcasting

Also starting at the beginning of the year, we began providing residents with live remote broadcasts from around our city. With the purchase of our Comrex system in late 2018, we produced live coverage of breaking local news stories, ribbon cuttings and groundbreakings, as well as live sports coverage from Verona High School. This allows us to bring our residents along to places they may not otherwise see or be able to come out to visit. This technology, along with the construction of a new workspace in our SUV, allowed us to have a mobile workstation to provide live coverage of events from anywhere in the City.

















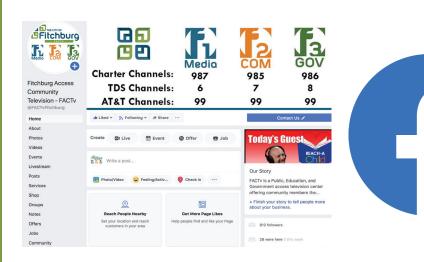


### **FACTy Community Outreach**



### Social Media

We continued to employ Facebook and YouTube as our main social media outlets throughout the year. Using social media is a great way to maintain contact with our residents. We can share FACTv content and that of other city departments that we might not otherwise be able to do in any other way. For the departments who do use social media, we make sure to either tag them in a post or share their pages through our social media sites. This helps get the message out to more residents in a different way.







### **Facebook**

Facebook allows us to not only share our content, but also allows us to share news from other departments, other area news, and more resources for our residents.

### Here are the numbers:

-772 videos uploaded

-Minutes viewed: 72.3k (Up 78.4%)

-3 sec. viewed: 108.7K (Up 42.7%)

-Likes: Jan. 1 (518) - Dec. 31 (788) = 270 new likes in 2019!





### **Facebook Analytics 2019**

ENGEGED	Percent	Age 18-24	Age 25-34	Age 35-44	Age 45-54	Age 55-64	Age 65+
Women	64%	3	13	16	12	11	9
Men	36%	3	7	9	8	6	3

Madison: 165 Fitchburg: 13 Verona: 7 Oregon: 4

FANS	Percent	Age 18-24	Age 25-34	Age 35-44	Age 45-54	Age 55-64	Age 65+
Women	60%	2	14	21	10	7	6
Men	40%	3	11	12	9	3	3

Madison: 407 Fitchburg: 31 Verona: 14 Oregon: 12

FOLLOWING	Percent	Age	Age	Age	Age	Age	Age 65+
		18-24	25-34	35-44	45-54	55-64	
Women	59%	2	14	21	10	7	6
Men	40%	3	10	11	8	4	3

Madison: 432 Fitchburg: 36 Verona: 17 Oregon: 16

REACH	Percent	Age 18-24	Age 25-34	Age 35-44	Age 45-54	Age 55-64	Age 65+
Women	59%	3	16	19	10	6	4
Men	40%	3	11	11	7	4	3

Madison: 3,010 Fitchburg: 166 Verona: 103 Oregon: 108





## FACTv Community Outreach

#### Reach-

-Impressions: 232.9K Up

56%

-Views: 25.7K Up 56%

Traffic Source--External: 47.7%

-YouTube search: 18.7%

#### Playlists-

-Talking Fitchburg Headlines: 17.7%

-Verona Road Construction

Update: 11.5%

-What's Happening at the Fitchburg Senior Center.

1.7%

#### Audience-

Not subscribed: 92.8% Subscribed: 7.2%

#### Gender-

-Male 97.9% -Female: 2.1% -Age: 18-24

#### **Devices-**

Mobile Phone 435 hours watch time

Views: 13,578,

Average view duration: 1:55

### Computer-272 watch time 6,676 views 2:26 avg. view duration

#### Tablet-

79.9 watch time hours 4,432 views 1:04 average view duration

TV-

44.7 watch time601 views,4:27 avg. watch duration

Game Console 23.5 watch time 403 views, 3:30 avg. view duration

### YouTube

Our YouTube page continued to offer more ways for us to get our content and the city's information out to residents. Starting in late 2019, we began to upload selected city government meetings, and began uploading all meetings in early 2020.

### Here are the numbers:

Videos uploaded: 637

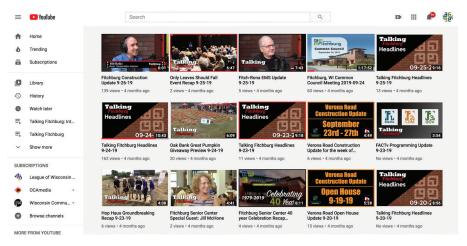
Views: 25.7K

Watch time (hours): 855.4- up 9%

Average view duration: 1:59 New subscribers 2019: 61

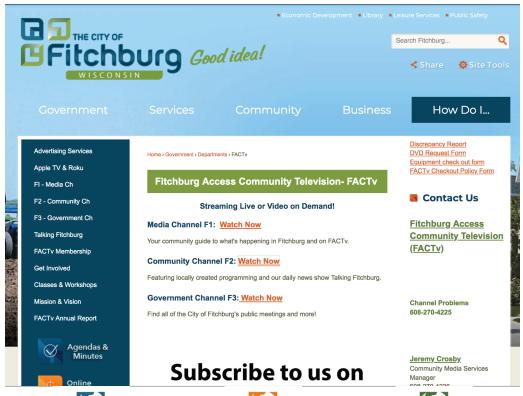






### Website

The city website is an important tool for FACTv. Our site not only has information about our department, it is also a portal to our three channels and video-on-demand service.

















### Website Stats: (May 29th- Dec 31) *Top page views:*

-Watch live GOV- 2,143 (18%), 1:03 average time on page

-Watch live COM- 1,717 (14%), 2:17 average time on page

-Schedule page GOV-628 (5.31%), :26 average time on page

-Schedule page COM-302 (2.56%), :25 average time on page

### **Visitors:**

22.8% returning visitors 77.2% new visitors 1,892 users 1.895 new users

3,586 sessions

11,818 page views

3.30 pages per session

2:49 avg. session

### Demographics:

Age 18-24- 6.81% Age 25-34- 19.76% Age 35-44- 23.17%

Age 45-54- 21.64%

Age 55-64- 16.87%

Age 65+- 11.75% Women- 51.6%

Men- 48.4%

### **FACTy Community Outreach**

















### Community News

Community news has taken over FACTv in recent years. After starting *Talking Fitchburg*, we have had success reaching residents through providing up-to-date information about their community. But we were not reaching everyone, so starting early in 2019 we developed a Spanish news show. This show works just like *Talking Fitchburg* but in Spanish to help us reach our goal of providing access to everyone in the community.





### Classes & Resident Services

Due to a reduced interest level, this year we took a different direction with our education outreach. While we did hold some classes for the Fitchburg Senior Center, we did not hold our normal summer classes through our facility or the Fitchburg Public Library. We also offered up one on one sessions for people interested in apple products help.

### **Fitchburg Senior Center Classes**

January 13th- Apple iPhone & iPad Class January 31st- Apple iPhone & iPad Class April 22nd- Apple iPhone & iPad Class

### One on One Help Sessions

Throughout the year, our staff took appointments from the Senior Center regarding Apple computers, phones, and tablets. We enjoyed working with everyone who engaged with us and were able to answer many questions from residents all year long.

### Other Revenue Areas

Did you know that FACTv offers production services for hire? We offer to businesses and individuals advertsing spots, DVD copies, and memberships. We have local area busineeses that took advantage of our services and you can too! We worked on 11 paid projects that totaled \$6,475.00. Our production services grand total was \$7,209.05.







Apple Product Help & Classes



**Local Producers & Members of FACTv** 





# Fitchburg Access Community Television- FACTV

### Carousel - Community Bulletin Board

411 graphics created for Carousel Implemented new graphic design for Carousel 2019

Carousel is now being used on the COM Channel F2 starting in Oct. 2019

#4038- Media Channel starting in Oct. 2019 runs 2445 TRT 1:00 min

#4039- Media Channel starting in Oct. 2019 runs 2494 TRT 1:00 Min

### Programming

### Media Channel- F1

The Media Channel F1 is our community bulletin board. We post upcoming city events, government events, local news, department news & events, safety information and of course a TV guide to what is playing on our other two channels.







### **Community Channel-F2**

The Community Channel F2 is where you will find all of our regular programming. All shows created by FACTv, community producers, and all other non-government programs are aired on this channel. It is modeled on what you might see on any regular television channel complete with commercial breaks. We use our commercial time to play public service announcements, community information, and FACTv promotions. This channel has evolved through the years to provide our residents with the best local information.

750 Total first show runs Promos & commercials

Daily promos- 20.5 min per day, 81 promos per day, 380 promos per week

Average week total: 569 promos Yearly total: 29,600 promos















**Current Shows Airing** on Community Channel-F2 FACTy Produced Shows: Talking Fitchburg Fitchburg Morning PM Fitchburg Spanish News Inside Business Learning Annex 2.0 Fitchburg Senior Center-Senior Aerobics Fitchburg Senior Center-Functional Fitness Fitchburg Chamber **Business Before Nine** Game of the Week Fitchburg Public Library-Story Time Music Night What's Happening at the Fitchburg Senior Center FACTy Past Show Re-

Locally Produced
Community Shows:
Local Perspective
Conversation Shop
Still Standing
Capital City Band

Runs



# Fitchburg Access Community Television- FACTV

What's Happening at the Fitchburg Senior Center

Total shows: 41 Total runs: 6766













### Fitchburg Morning & PM Fitchburg

In late January we debuted a new show called *Fitchburg Morning* to fill several different programming needs. During this show we provide news updates at the top and bottom of the hour. The rest of the show is dedicated to *Talking Fitchburg Rewind;* some of our recent stories that we have produced and aired during *Talking Fitchburg*. This again allows us to pass along the most recent information out to the Fitchburg's residents. Our theory is simple; we don't expect residents to tune in for this show every day; rather when they tune in they will learn something new or what's going on in their community. This show airs from 9am to 12pm Monday through Friday.

PM Fitchburg was launched in late June and employs the same format as Fitchburg Morning. We film a new newscast that airs at the top and bottom of the hour during the show which airs weekdays 2pm to 5pm. Both shows feature Common Council Recap, EMS in 60 Seconds, This Week's Government Meetings, What's Happening at the Fitchburg Senior Center and several segments produced in conjunction with the Fitchburg Chamber.





### Spanish News- Descubriendo Contigo

We have long wanted to embrace our Hispanic Community. This goal was achieved with *Descubriendo Contigo- Noticias Y Recursos En Espanol*: (translation: Discovering With You- News and Resources in Spanish). With the help of our three volunteer hosts, a husband & wife willing to offer up their own studio space for free, and the use of previously produced stories from *Talking Fitchburg*, we kicked off our first Spanish newscast this past summer.





















# Fitchburg Access Community Television- FACTV

### **TF 2019 Stats Monthly Show Totals**

January: 22

February: 20
March: 21
April: 22
May: 23
June: 20
July: 23
August: 22
September: 21
October: 23
November: 21
December: 18
-Total: 256 shows
-TF runs (M-F): 288
-Daily promo runs: 6127

### Talking Fitchburg Rewind

-Total TFR's created: 146

-Total runs- 1359

### **Monthly Guests**

- -Fitchburg Senior Center
- -Fitchburg Recreation

Department

- -Fitchburg Public Library
- -Fitchburg Fire

Department

-Fitchburg Police

Department

- -Fitch-Rona EMS
- -Independent Living
- -Fitchburg Historical

Society

-Department of Agriculture, Trade, Customer Protection-

DATCP



### Talking Fitchburg

Talking Fitchburg is a 30-minute daily newcast promoting what's happening in the city of Fitchburg. This show was created in 2016 as a better way to reach the residents of Fitchburg. As PEG stations like ours change, we can still provide access in new way through local news. Our community has so many different things go on everyday and we have the oppertunity to share it through *Talking Fitchburg*. Everything that we do here at FACTv passes through *Talking Fitchburg* model and helps not only drive content but keeps us pushing out new content every day!

















### Talking Fitchburg





All these shows add up to 3 newscasts per day with a total of 7.5 hours of news and information about our community Monday through Friday!



Talking Fitchburg serves many different avenues for FACTv. Our goal is to provide all-around access to what's happening in the community through this show.



# Fitchburg Access Community Television- FACTv

### **Meetings Totals**

-Total meetings covered:

265 meetings

-Average run length:

1:05:20

-Total runs: 6405









### **Government Channel F3**

Our government meeting coverage is second to none! While there were fewer meetings to cover this year, we still captured the meetings and rebroadcasted them for everyone to see.

### 2019 Meeting Coverage Information

CEDA

Total Shows: 9

Average Show Length: 1:45:40

Total Runs: 257

Common Council Total Shows: 25

Average Show Length: 1:47:59

Total Runs: 590

Public Safety & Human Services

Total Shows: 37

Average Show Length: 9:27

Total Runs: 499

Finance

Total Shows: 26

Average Show Length: 48:51

Total Runs: 649

Plan Commission Total Shows: 14

Average Show Length: 2:37:47

Total Runs: 412

Board of Public Works

Total Shows: 23

Average Show Length: 40:33

Total Runs: 563

Other City Meetings Total Shows: 35

Average Show Length: 53:21

Total Runs: 728

**EMS Commission** 

Total Shows: 9

Average Show Length: 58:50

Total Runs: 207

















### **Government Channel F3**

Police & Fire Commission

Total Shows: 13

Average Show Length: 46:07

Total Runs: 316

Committee of the Whole

Total Shows: 9

Average Show Length: 1:35:04

Total Runs: 251

Commission on Aging Well

Total Shows: 10

Average Show Length: 56:16

Total Runs: 228

Municipal Court & Trial Court

Total Shows: 12

Average Show Length: 45:41

Total Runs: 245

Parks Commission

Total Shows: 11

Average Show Length: 1:33:53

Total Runs: 285

Library Board Total Shows: 12

Average Show Length: 35:45

Total Runs: 259

Agricultural and Rural Affairs

Total Shows: 6

Average Show Length: 1:04:35

Total Runs: 126

Resource Conservation Commission

Total Shows: 9

Average Show Length: 2:19:40

Total Runs: 175

Transportation and Transit

Total Shows: 2

Average Show Length: 1:02:19

Total Runs: 41



















# City Meetings Covered by FACTv

-Agriculture and Rural

Affairs Committee

-Bicycle Committee\*

-Board of Public Works

-Board of Review

Commission on Aging Well

Committee of the Whole

-Common Council

-Community & Economic

Development Authority

-EMS Commission

-Finance Committee

-Healthy Neighborhoods

**Grant Review Committee** 

-Landmarks Preservation

Commission

-Library Board

-Mobile Home Commission

-Parks Commission

-Personnel Committee

-Plan Commission

-Police & Fire Commission

-Public Safety & Human

Services Committee

-Resource Conservation

Commission

-Transportation & Transit

Commission

-Tree Advisory Committee

-Zoning Board of Appeals

Other Public Meetings



# Fitchburg Access Community Television- FACTV















### **Other Community Partners**

### **Verona Road Business Coalition**

**VRBC** Annual Meeting

VRBC Annual Meeting video

Thank you video for Roads Open Event

VRBC Jingle & Mingle recap 2019 12-9-19

VRBC Jingle & Mingle preview 12-4-19

VRBC Preview Roads Open event 9-27-19

VRBC Upcoming events 8-14-19

VRBC Preview Annual Meeting interview 2-4-19

### **Construction Updates:**

WisDot Preview Verona Road Opening 11-8-19

Roads Open Event (Ribbon Cutting) 10-2-19

WisDot- Bridge girder work update 8-6-19

WisDot- Williamsburg Way bridge update 7-9-19

WisDot-Traffic shift 4-19-19

WisDot Quarterly updates

Open House update 3-22-19

Open House update 6-21-19

Open House update 9-19-19

Open House update 12-13-19

35 Weekly construction updates on Talking Fitchburg

#### **Verona Area School District**

Prep football- 8/23/19

Prep football- 9/6/19

Prep football- 9/13/19

Prep basketball- 12/20/19

Verona Area High School Groundbreaking

VAHS Graduation 6-9-19

Talking Fitchburg interview VASD New School Boundaries

2 public information meeting on boundries- English & Spanish

Verona School Board Meeting off-site at Country View Elementary School

Welcome to the Verona Area School District- Spanish (Paid production)

Retiring teachers benefits presentation (Paid production)

25 Year Teacher Recognition video (Paid production)

Teacher Recruitment (Paid production)

Back to School message (Paid production)

Holiday Greeting (Paid production)

### **Oregon School District**

Oregon Elementary School groundbreaking- 6/6/19

### **Madison Metropolitan School District**

Prep football Madison West- 8/30/19















# Fitchburg Access Community Television- FACTV













### **Independent Living**

Independent Living (Talking Fitchburg Guest Segment):

1-15-19 How to avoid falls during winter

2-12-19 Successful home modification

3-12-19 Evening Meals on Wheels

4-11-19 Caregiver care

5-14-19 Home modifications

6-11-19 Make a home dementia friendly

7-9-19 Home modification tips

8-13-19 Outdoor home modification

9-10-19 Staying in your home research study

10-15-19 Inside look at the Evening Meals on Wheels program

11-12-19 Importance of our wellness

12-11-19 Making a memory book



### **FACTy Staff**

Our staff is what makes FACTv! We are very fortunate to have a staff that has stuck together for so many years. Their hard work and commitment to serving the community has helped our department grow and have another successful year. The FACTv work ethos is summed up in the question, "how can we do this better than we did before?"

Jeremy Crosby- Community Media Services Manager

Date of hire: 2/2010 Full-time position

Scott Yarbrough- Community Media Services Assistant Manager

Date of hire: 6/2017 Full-time position

Andrew Bamlett- Production Assistant

Date of hire: 7/2013 Full-time position

Preston Schmit- Cable Op 3 Assistant

Date of hire: 2/2011

June 9th ,2014 went from a Cable Op 2 to a Cable Op 3 Assistant

Part-time position

\*Preston resigned his position in November 2019

Chad Cole- Cable Op 2 Date of hire 8/2011 Part-time position















# City of Fitchburg Department Services















### City of Fitchburg Department Projects

One of our many roles here at FACTv includes helping all departments with their multimedia needs. We are able to assist with video projects, photography, website design, graphic design, and AV support as needed. Below are some of the many projects we worked on this past year:

### **Assessing Department**

Talking Fitchburg- Open Book Session Information

Recording Board of Review

### **Building Inspection**

**Equipment Checkout** 

### **Finance Department**

Achievement for Excellence in Financial Reporting

Property tax breakdown

Property tax Information

### **Human Resources Department**

Talking Fitchburg Segments

2019 Employee slideshow video

City staff group photo

Police recruitment interview on Descubriendo Contigo



### **Fitchburg Senior Center**

What's Happening at the Fitchburg Senior Center

Talking Fitchburg monthly updates

FSC 40 Year Celebration slideshow

FSC 40 Year Celebration coverage

30 Minute special- 40 Year Celebration

One week of *Talking Fitchburg* live from the FSC for the 40th Celebration

Coverage of Pancake Breakfast

Older Americans Month celebration

Veterans Day recognition ceremony



























# City of Fitchburg Department Services













### **Economic Development**

Annual CEDA Business Luncheon video

AV ordering/ setup/ breakdown of CEDA Business Luncheon

Business Walk preview- TF

Growing Our Regions Workforce presentation 1-10-19

Jackson Hewitt ribbon cutting 1-4-19

Ribbon Cutting at Touch of Pilates and TaylorMade Body 1-15-19

Lioness Fitness ribbon cutting 3-8-19

E.J. Plesko Senior Housing Facility groundbreaking

Redeemer City Church ribbon cutting 4-10-19

Fitchburg Chamber Business Expo 4-11-19

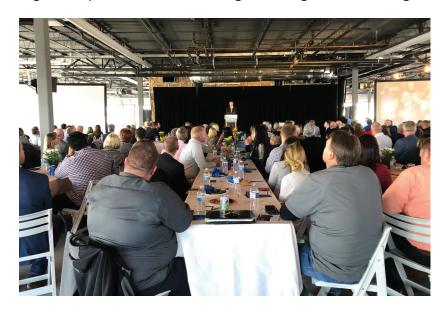
Madison Region Economic Development & Diversity Summit

Memorial Day observance

Memorial Day AV setup

Oregon Elementary School groundbreaking

Promega Component Manufacturing Center groundbreaking 6-7-19



### **Economic Development**

Festival of Speed coverage

Certco Fleet Maintenance Facility groundbreaking

Cosa Boutique ribbon cutting

Hop Haus Groundbreaking 9-23-19

Madison College South Campus grand opening

Open Roads Ahead- Verona Road ribbon cutting

Phoenix grand opening ceremony

Terravessa groundbreaking

Mariposa Learning Center groundbreaking

Press conference to improve public safety on Highway MM

**UW Credit Union ribbon cutting** 

CI Pediatric Therapy Center ribbon cutting 6-10-19

Race Day Events groundbreaking

### **Recreation Department**

Talking Fitchburg monthly updates

Daddy Daughter Dance photo station

Children's Holiday Party

Dance recitals

Game of the Week

Pack 'N' the Park

















# City of Fitchburg Department Services

















Fitchrona Road construction updates

E Cheryl Parkway road construction updates

Snow removal preparation

Various snow removal stories

Fish Hatchery Road PIM meeting coverage

**Annual Waterway Cleanup** 

Annual Spring Recycling Day at City Hall

McKee Road Open House meeting

Seminole Hwy. Path meeting preview - Talking Fitchburg

### **Planning Department**

Comp Plan Video

Comp Plan meeting coverage

Comp Plan meeting audio-visual

#### Fitch-Rona EMS

Talking Fitchburg monthly updates

EMS in 60 Seconds

Automatic CPR machine story







Hands Only CPR

### **Fitchburg Fire Department**

Cooking with Fire

Fire Association 9-pin Tap bowling tournament

Talking Fitchburg monthly updates

FFD pinning ceremony

FFD intern program video

FFD grain bin rescue training

911 Memorial coverage

Dane County Fire Chiefs Fire Truck parade

FFD READY program

FFD #3 Uncoupling ceremony

Help FFD with clearing snow from fire hydrants

Cold weather safety tips

Discussion with City of Fitchburg emergency management

Yoga for firefighters

FFD technical rescue 3-19-19

FFD Honor Guard story

Firefighter Andy Brandle retirement

FFD technical rescue 5-21-19















# City of Fitchburg Department Services















### **Fitchburg Police Department**

Talking Fitchburg monthly updates

Back-to-School Shop-with-a-Cop

Community Night Out coverage

Live show from Community Night Out

FPD Latino Youth Academy

Deputy Chief Don Bates retirement coverage

2019 Street & Park Improvements Meeting preview

FPD Annual Awards ceremony

Halloween Ride-along

Community Conversation 11-6-19













### **Fitchburg Public Library**

Great Halloween Hunt preview video

Great Halloween Hunt – free photo area

Great Halloween Hunt coverage

Summer Reading Program promo

Touch-a-Truck coverage

Talking Fitchburg live from Touch-a-Truck

Crafts with Kelly features

New Discovery Tables at the FPL

















### FACTy Continuing Coverage

FACTv is ever-evolving. Since 2010, we have spent many years repairing & building our infrastructure, developing our capabilities, creating content, and serving our city departments... all to serve the residents of Fitchburg in the best and most efficient way possible. Our planning has always been fluid enough to meet our challenges now and into the future.

It all about the services! We have been covering our community events from groundbreakings to community concerts to government meetings to community classes and we are still developing new content! We have been a valuable resource for our community throughout the years. Our core principle is to provide access for our community through media. In our early years, our community members played a big role in helping create content for our community channels. That has evolved into our staff covering events and creating content so our residents will always have access to their city government, news, and events.

Our staff is committed to staying on the front line of new technology; new ways to present our content and share stories with the community, and be a partner in the ongoing access to everything Fitchburg. We achieve this by delivering our content to many different platforms to allow all to have access to our coverage. It's done by using *Talking Fitchburg* - our daily newscast and programming centerpiece - to share what's happening in our community. Finally, we help all city departments with their projects that will help our residents understand and learn more about the workings their government. We do this and so much more to bring access to our community every single day!



### **Future Work Plan**

- -Future funding for FACTv
- -Upgrades to Studio #1
- -Video switcher downsizing plan
- -Archiving plan
- -Full netowrk based system connectivity throughout the city campus
- -Increase local sports coverage
- -Development of Spanish news & other programming
- -Grow Verona Area School District partnership
- -Continue to develop community access through our airwaves

